



CONDITIONS OF STAY

Hidden Creek Campsite, 55 Goodland Road, Woollamia, NSW 2540 Tel No. 02 4441 5809

The following guidelines are for your safety and comfort, as well as our other guests. Please read them carefully.

1. **BICYCLES & SCOOTERS:** Patrons are responsible for their children's safety. Helmets to be worn at all times. Do not ride near the boom gates.
2. **BOOM GATES:** No tailgating through boom gates at any time. Any damage to boom gates is payable by the offender. Please do not share your boom gate number with other vehicles as this will result in the system locking you out.
3. **CAMP KITCHEN:** Free gas BBQ's located in the camp kitchen. Please clean BBQ's and replace covers after use.
4. **CARPARKING:** One car park space is allocated to each cabin and campsite. Any additional cars will be required to park outside the boom gates.
5. **CHEMICAL TOILETS:** There are no onsite facilities to dispose of contents of Chemical Toilets. See office for list of nearest Dump Points.
6. **CHILDREN:** Patrons are responsible for their own children at all times. Management take NO responsibility for unsupervised children..
7. **DEPARTURE:** Cabins must be vacated by 10am and Campsites by 11am on day of departure or extra fees may apply.
8. **ENVIRONMENT:** Please respect the surrounding environment, including wildlife. Our trees are all protected. **NO** removing of bark or breaking branches off trees. No climbing is permitted. Any persons seen to be destroying the trees will be reported to the appropriate authorities and fines will apply. Nothing is to be tied to the trees. This includes hammocks, awnings, ropes, clothes lines. Trenching around tents is **NOT** permitted.
9. **FIRES:** Please understand that fires will only be permitted when weather conditions are favourable and if the following is adhered to.

It is extremely important, that under **NO** circumstances can you bring in scrub/drift/bush wood, pallet wood or other building offcuts. If you are found to have any with you, you will be asked to remove it from the property and you will not be permitted to have a fire for the duration of your stay. Personal fire pits are **NOT** allowed. Charcoal BBQ's can be used if they are off the ground. Used charcoal to be disposed of in the camp fire pit only.

- 🔥 Please do **NOT** alter or move the firepit. This includes removing or adding any rocks. Enclosing the firepit can cause excessive heat, resulting in the stones exploding.
- 🔥 Only bagged firewood to be burnt in the firepit. **NO EXCEPTIONS.**
- 🔥 The collecting of firewood or dead wood from Hidden Creek Campsite, surrounding properties or elsewhere is **STRICTLY** forbidden. Bringing in deadwood from scrubland can contain pests and disease, which would be detrimental to our environment and the safety of other campers.
- 🔥 Do **NOT** leave fires unattended at any time. Unattended fires will be extinguished. Please extinguish before going to bed or leaving the property.

Failure to follow the above rules will result in this privilege being removed and/or termination of your stay.

10. **GARBAGE:** Please place all rubbish in bins provided outside of boom gates. Disposing and recycling of your rubbish carefully will help the environment. Strictly **NO** disposing of camp equipment in or around any of the bins, including tents/chairs/air beds/gas bottles etc.
11. **GROUP GATHERINGS:** Unauthorised group bookings are **NOT** permitted and will result in the booking being cancelled with no refund.
12. **INTOXICATION:** Excessive use of alcohol is an unacceptable condition of stay.
13. **NOISE ETIQUETTE:** No excessive noise at any time. **All noise and music MUST cease from 10pm. Strictly NO noise after midnight.** Foul language and abusive behaviour, including violence, use of illegal drugs, theft, vandalism will **NOT** be tolerated at any time. Please call the office (on the out of hours number above), at any time if neighbouring campers are causing a disturbance. Do **NOT** approach anyone yourselves.
14. **PETS:** NO pets are allowed at Hidden Creek Campsite at any time.
15. **PERSONAL BELONGINGS:** Management take no responsibility for the damage, theft or loss of your belongings. Your property is your responsibility.
16. **REFUNDS:** Please refer to website for full refund policy. **NO** refunds given on early departures, including termination of booking.
17. **SMOKING:** Strictly **NO** smoking in cabins, camp kitchen or amenities block. Smokers to extinguish and dispose of their cigarette butts responsibly.
18. **SPEED LIMIT:** The speed limit in the park is 8km per hour (walking pace) and applies to the whole of the park.
19. **VISITORS:** All guests **MUST** report to reception before entering the campsite for their own personal safety in the case of emergency evacuation. Visitors **MUST** comply with park rules and must depart by **8pm**. Patrons are reminded that they are responsible for the behaviour of all persons on their site, including visitors.

MANAGEMENT RESERVE THE RIGHT TO TERMINATE THE STAY OF ANY PERSONS/GROUPS BREACHING ANY OF THE ABOVE CONDITIONS OF STAY WITHOUT EXPLANATION